



7th of September, 2017

Dear Valued Customer

Subject: JNL J-Frame CodeMark Update

JNL has been working with MBIE to resolve concerns raised by the Commerce Commission as to whether our labelling complies with NZ treatment standards. We are sending you this letter to outline what we have done and why.

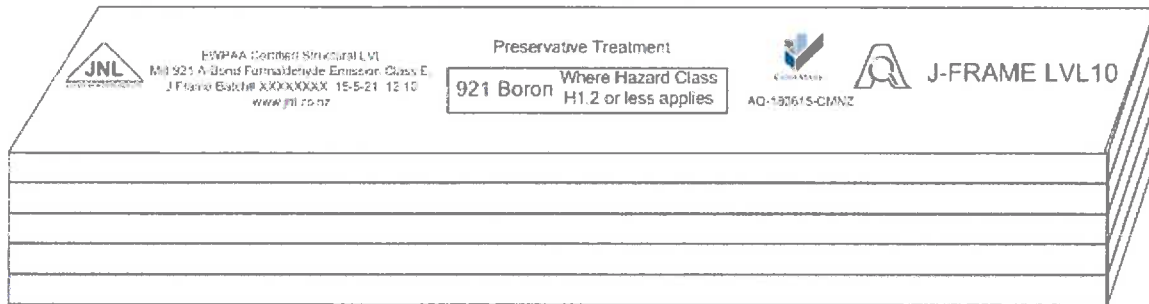
The current timber treatment standards are confusing (MBIE has acknowledged significant ambiguities), which has led to unnecessary concern for builders and building owners. The standards are in the process of being reviewed, and JNL will continue to assist MBIE and all wood manufacturers in New Zealand in the development of standards that will benefit all of New Zealand's timber industry.

In the meantime, JNL has developed a LVL Preservation Treatment Standard which is independent of the current NZ standards. JNL's LVL Preservation Treatment Standard is based on durability trials conducted by Scion Research, a Crown Research Institute. JNL's LVL Preservation Treatment Standard has been developed in consultation with MBIE.

The Scion durability trials confirm that J-Frame meets the durability requirements of the Building Code for situations where hazard class H1.2 or less applies.

JNL's CodeMark certificate has now been updated to reflect the results of those trials and the JNL LVL Preservation Treatment Standard. You will notice a change to our branding and EWPAAC certification (see below). This change resolves the concerns raised by the Commerce Commission regarding our branding.

Wairarapa Example



NOTE: All graphics will be printed in BLACK on product

You may have received correspondence from a competitor of JNL which makes untrue statements about the samples used in the Scion durability trials. MBIE has undertaken a review of the Scion trials and has confirmed that concerns raised by that competitor have no evidential basis. MBIE's letter of confirmation is attached.

JNL has introduced new technical documentation to provide even more reassurance to its customers. On our website www.jnl.co.nz you will find our Product Assurance Supplier Statement [PASS™] for J-Frame and J-Intel along with a Design and Installation Guide, Care and Maintenance and Basis of Certification.

J-Frame's CodeMark establishes compliance with the Building Code for all councils in New Zealand. Section 19 (1)(d) of the Building Act 2004 states that a BCA must accept a current product certificate as establishing compliance, if every condition in the product certificate has been met. A letter of confirmation from Auckland Council is attached.

Please continue to specify and use J-Frame with confidence.



Regards
Gordon Wilmshurst

For
Masa Ueki
Managing Director,
Juken New Zealand Ltd